**Customer Journey Map**

|  |  |  |  |
| --- | --- | --- | --- |
| Registration  Onboarding  Phases of journey  **Actions**  **What does the customer do ?**  **Touch point**  **What part of the service do they interact with?**  **Customer Thoughts**  **What is the customer thinking?**  **Customer feeling**  **What is the customer feeling ?**  **Process of the ownership**  **Who is the lead on this ?**  **Opportunities** | Choose a Company  Register full detail to the company account  She gave a two more appoinment  Suggested training the additional job  C:\Users\ELCOT\Downloads\girl.jpg  Which is the best job in her sourrounding  C:\Users\ELCOT\Downloads\smily.jpg  Recommended to the office staff to company  Find the good job related to her skills  Traditional media ,website ,social media | Review the Over all work  Make a training shorter  C:\Users\ELCOT\Downloads\boy.jpg  C:\Users\ELCOT\Downloads\sad.jpg  Educational material easy to follow  Get the complete knowledge  Helps to the recommender team in jobseeker  Training the job and skill recommended  Company skill needed  Graduate skill acquired | Fully covered in observe  Easy to learn in company  C:\Users\ELCOT\Downloads\girl2.png  C:\Users\ELCOT\Downloads\happy.jpg  Creating a really document is a simple  Adding a team members very brisk  Sharing your experience developmet  Updating your new profile our company  First session  Candidate profile explicit feedback  Show Recommended course for leader |

**Journey mapping helps you visualize how customers experience your skill and job and how?**